Trouble with your iPad? Try these steps….

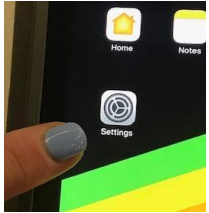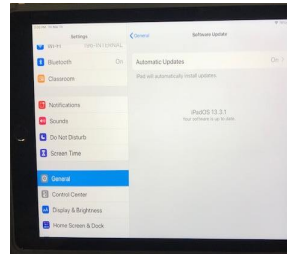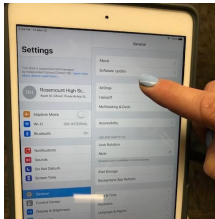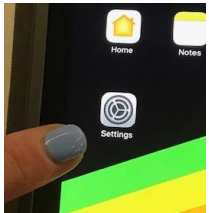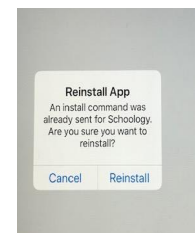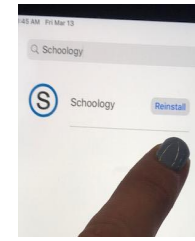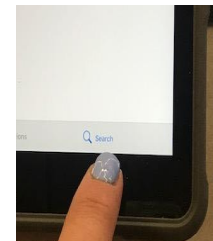**1. Are you connected to wireless? Turn Wi-Fi Off then back On:** Swipe down in upper-right of iPad and tap the icon shown at the left to turn it off then again to turn it back on.
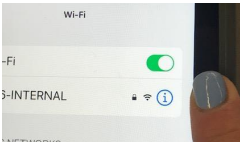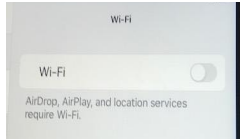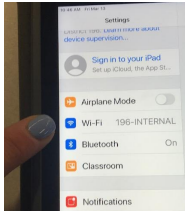
2. Is your Operating System up to date? Go to Settings, General, Software Update. Install any pending update.

3. Reinstall apps: go to Self Service, search for the app and choose the "reinstall" button

4. Restart the iPad (hard restart): hold down the *power button* at the top of your iPad and the *home button* until the Apple logo appears